

证书保持、更新、暂停、恢复、撤销或扩大、缩小认证的规则**Rules for keeping, updating, suspending, restoring, revoking or expanding or narrowing the certification of certificates**

1 钛和认证（简称 TiCert.）对获证客户在证书有效期内对其管理体系运行情况实施监督及再认证审核以验证组织持续满足认证的要求。

Ti Certification (TiCert) supervises and re-certifies the operation of the management system of the certified customers within the validity period of the certificate to verify that the organization continues to meet the certification requirements.

1.1 根据国家有关规定，认证证书的有效期为三年，三年周期自初审或再认证的认证决定批准之日算起。初审之后，应进行第一年和第二年的监督审核和第三年的再认证审核。监督审核：第一次监督审核建议在认证决定或证书颁发日起 10-12 个月内进行，最晚应在认证证书签发日起 12 个月内进行；第二次监督审核应在第一次监督审核最后一天起 12 个月内进行。当甲方因停产、搬迁等原因不能在 12 个月之内进行相应的监督审核时，至少应在每个日历年进行一次监督审核，两次监督审核的时间间隔不得超过 15 个月。如甲方未按期接受乙方的监督审核，乙方将暂停甲方使用认证证书及标识。再认证：在认证证书有效期期满前进行，甲方应至少在认证证书到期前 3 个月按照本合同要求提出申请、签订再认证审核合同、接受现场审核、缴纳认证费用并符合认证条件，以确保完成认证批准。因甲方未按期履行上述义务导致认证无法批准的，乙方不承担任何责任。再认证审核应在第二次监督审核最后一天起 12 个月内进行。如获证客户对其管理体系进行了重大的更改，或发生了影响到其认证基础的变更，或发生重大事故时，应增加监督频次。

According to the relevant provisions of the state, the validity period of the certification certificate is three years, and the three-year cycle is counted from the date of approval of the certification decision of preliminary examination or re-certification. After the preliminary examination, the supervision and audit in the first and second years and the re-certification audit in the third year should be carried out. Supervision and audit: the first supervision and audit is recommended to be carried out within 10-12 months from the date of certification decision or certificate issuance, and at the latest within 12 months from the date of certification certificate issuance; The second supervision and audit shall be conducted within 12 months from the last day of the first supervision and audit. When Party A is unable to conduct corresponding supervision and audit within 12 months due to reasons such as production suspension or relocation, it shall conduct supervision and audit at least once every calendar year, and the time interval between two supervision and audits shall not exceed 15 months. If Party A fails to accept the supervision and audit of Party B on schedule, Party B will suspend Party A from using the certification certificate and logo.

Re-certification: before the expiration of the certification certificate, Party A shall apply, sign a re-certification audit contract, accept on-site audit, pay the certification fee and meet the certification conditions at least three months before the expiration of the certification certificate to ensure the certification approval. If the certification cannot be approved due to Party A's failure to fulfill the above obligations on schedule, Party B will not bear any responsibility. Re-certification audit shall be conducted within 12 months from the last day of the second supervision audit. If the certified customer makes major changes to its management system, or changes that affect its certification basis, or major accidents occur, the frequency of supervision should be increased.

1.2 获证客户应在证书有效期满前三个月内向 TiCert.提出申请, 并签订再认证合同。在证书期满前, TiCert.安排再认证审核, 获证客户应完成不合格项的整改和提交证实性资料, 由 TiCert.完成认证决定工作。当可获证客户的体系或运作环境(如法律法规、标准等)有重大变更时, 经评价需要时, 再认证需实施第一阶段审核。

the certified customer shall apply to TiCert. within three months before the expiration of the certificate, and sign a recertification contract. Before the expiration of the certificate, TiCert. shall arrange re-certification audit, and the certified customer shall complete the rectification of nonconformities and submit confirmatory materials, and TiCert. shall complete the certification decision. When the system or operating environment (such as laws, regulations, standards, etc.) of the certifiable customer has major changes, the first-stage audit is required for re-certification when it is necessary after evaluation.

2 钛和认证(简称 TiCert.)对获证客户在证书有效期内对其获证产品情况实施监督及证书保持检查以验证获证产品持续满足认证的要求。

Ti Certification (TiCert) shall supervise the certified products of the certified customers within the validity period of the certificate and keep the certificate checked to verify that the certified products continuously meet the certification requirements.

2.1 根据国家有关规定, 认证证书的有效期一般为五年(实际以认证方案规定有效期为准), 以五年周期为例, 五年周期自初审或证书保持的认证决定批准之日算起。初审之后, 应进行第一年、第二年、第三年、第四年的监督检查和第五年的证书保持检查。作为最低要求, 初次认证后的第一次监督检查建议在首次发证或证书保持检查最后一天起 12 个月内进行; 此后, 监督检查应至少每个日历年进行一次, 证书保持检查的结束日期不能超过当前认证终止日期。

According to the relevant provisions of the state, the validity period of the certification certificate is generally five years (actually, it is subject to the validity period stipulated in the certification scheme). Take the five-year cycle as an example, and the five-year cycle is counted from the date of approval of the preliminary examination or the certification

decision to maintain the certificate. After the preliminary examination, the supervision and inspection in the first year, the second year, the third year and the fourth year and the certificate maintenance inspection in the fifth year should be carried out. As a minimum requirement, the first supervision and inspection after the initial certification is recommended to be carried out within 12 months from the last day of the first certification or certificate maintenance inspection; Thereafter, the supervision and inspection shall be conducted at least once every calendar year, and the end date of the certificate keeping inspection shall not exceed the current certification end date.

2.2 获证客户应在一个证书周期前 90 天内向 TiCert.提出书申请, 并签订证书保持合同。TiCert.对申请组织安排再认证评价, 获证客户应完成不合格项的整改和提交证实性资料, 由 TiCert.完成认证决定工作。在对客户进行监督及再认证管理时, TiCert.将对获证客户认证证书和标志的使用情况进行监督。

The certified customer shall apply to TiCert. 90 days before a certificate cycle and sign a certificate maintenance contract. TiCert. Arrange re-certification evaluation for the applicant organization. The certified customer shall complete the rectification of nonconformities and submit confirmatory materials, and TiCert. shall complete the certification decision. During the supervision and re-certification management of customers, TiCert. will supervise the use of certification certificates and marks of certified customers.

3 管理体系监督、再认证的程序参照初次审核的程序进行; 产品认证依据具体产品认证方案要求进行, 可能参照初始检查程序监督、证书保持, 或监督可能采用评价、复核、认证决定等程序进行。

The procedures of management system supervision and re-certification shall be carried out with reference to the procedures of initial audit; Product certification shall be carried out according to the requirements of specific product certification scheme, which may refer to the supervision of initial inspection procedures, certificate maintenance, or supervision may be carried out by procedures such as evaluation, review and certification decision.

4 如果获证客户对其管理体系进行了重大更改或者发生了影响认证基础的更改, 监督活动应依据特别规定进行

If the certified customer makes major changes to its management system or changes that affect the certification basis, the supervision activities shall be carried out in accordance with special regulations.

4.1 体系发生重大更改的情况, 如:

Major changes in the system, such as:

a) 更换主要负责人;

change the main person in charge;

b) 管理体系覆盖产品发生变化, 扩大或缩小范围;

The products covered by the management system change, and the scope is expanded or reduced;

c) 管理体系文件进行重大修改;

Major revision of management system documents;

d) 顾客或相关方有重大投诉;

There are major complaints from customers or interested parties;

e) 组织机构进行了重大调整, 扩大或缩小范围(包括重要的人员、设备、设施或其他重要资源)。

The organization has undergone major adjustments, expanding or narrowing the scope (including important personnel, equipment, facilities or other important resources).

4.2 发生上述 4.1 中 a) -e) 的情况时:

In case of a)-e) in 4.1 above:

a) 获证客户应自行评价对法律法规要求的符合性, 并对不符合相关法律法规要求采取纠正措施;

The certified customer shall evaluate the compliance with the requirements of laws and regulations by himself, and take corrective measures for non-compliance with the requirements of relevant laws and regulations;

b) TiCert.应确认获证客户在此方面运行的符合性、有效性;

TiCert. It shall confirm the compliance and effectiveness of the certified customers in this respect;

c) TiCert.应同时确定是否需要增加非例行监督, 或在例行监督审核时加强相关内容的审核。

TiCert. At the same time, it shall be determined whether it is necessary to increase non-routine supervision, or strengthen the audit of relevant contents during routine supervision and audit.

4.3 对于确认不符合要求的或在监督审核中发现获证方存在严重不符合或其他重要问题, 视情节轻重和纠正情况, 可做出如下处理决定:

For those who fail to meet the requirements or find that the licensee has serious

nonconformities or other important problems during the supervision and audit, depending on the seriousness of the case and the correction, the following treatment decisions can be made:

a) 缩小认证范围;

narrowing the scope of certification;

b) 暂停使用认证证书和认证标志;

Suspension of the use of certification certificates and certification marks;

c) 撤销使用认证证书和认证标志。

Revoke the use of certification certificates and certification marks.

4.4 对于增加产品覆盖范围的可结合监督审核或专项审核扩大认证范围。

To increase the product coverage, the scope of certification can be expanded by combining supervision and audit or special audit.

4.5 对已获管理体系认证且已满至少一个完整的认证周期的组织，如该组织的管理体系持续有效，对其管理体系的监督或再认证，管理体系可实施高级监督和再认证程序，与组织商定适宜的绩效参数和绩效指标，利用组织的内部审核和管理评审结果，适当减少审核人日。

For an organization that has been certified by the management system and has completed at least one complete certification cycle, if the management system of the organization continues to be effective, the management system can implement senior supervision and recertification procedures, negotiate appropriate performance parameters and performance indicators with the organization, and use the results of the organization's internal audit and management review to appropriately reduce the number of auditor days.

5 如果获证客户的获证产品发生重大更改或者发生了影响认证基础的更改，监督活动应依据特别规定进行

If the certified products of the certified customers undergo major changes or changes that affect the certification basis, the supervision activities shall be carried out in accordance with special regulations.

5.1 当获证组织或产品发生变更（产品生产工艺流程、生产厂的搬迁、获证客户申请扩大产品认证范围等的变更）时，应执行相应的产品认证实施规则，以验证获证产品认证注册资格的有效性。

When the certified organization or product changes (such as changes in product production process, relocation of manufacturers, application by certified customers to

expand the scope of product certification, etc.), the corresponding product certification implementation rules shall be implemented to verify the validity of the certified product certification registration qualification.

5.2 必要时，验证认证变更的措施应包括：评价、复核、认证决定、换发认证证书以扩大或缩小认证范围，并记录采取相应措施的理由。

When necessary, the measures to verify the change of certification shall include: evaluation, review, certification decision, renewal of certification certificate to expand or narrow the scope of certification, and record the reasons for taking corresponding measures.

6 认证证书的变更，扩大、缩小

Change, enlargement and reduction of certification certificate

凡出现认证标准、认证范围等变更时，需要按规定，由申请方提出书面申请，经 TiCert. 审查批准后准予换证，换证的原因有以下几种情况：

Where there are changes in the certification standards and certification scope, it is necessary to submit a written application by the applicant according to the regulations, and the replacement of the certificate will be granted after being examined and approved by TiCert. The reasons for the replacement are as follows:

6.1 获证客户注册信息发生变更：

The registered information of the certified customer changes:

a) 当组织名称发生变更时，不涉及上述 4.1、5.1 所列情况，经评审确认后，变更注册信息，换发认证证书（必要时需结合监督审核）；

When the name of the organization changes, which does not involve the situations listed in 4.1 and 5.1 above, the registration information will be changed and the certification certificate will be renewed (combined with supervision and audit when necessary) after confirmation by review;

b) 当组织的经营地址发生变更时，应评审生产设施、设备变更，是否造成对产品质量影响、环境影响、职业健康安全影响等，应评审适用的地方环境、职业健康安全是否发生变更。仅属于行政区划划分/地名变更，而不涉及上述生产变更、适用的地方环境、职业健康安全发生变更的，变更注册信息后换发证书；涉及上述生产变更、适用的地方环境、职业健康安全发生变更的，可结合获证客户提供的相关评价进行评定，换发证书，必要时需结合现场审核，在评定通过后办理变更手续，并换发认证证书，在相应系统内更新公布信息。

When the business address of the organization changes, it shall review whether the

changes in production facilities and equipment have affected product quality, environment and occupational health and safety, and whether the applicable local environment and occupational health and safety have changed. If it only belongs to administrative division/place name change, but does not involve the above-mentioned production change, the applicable local environment and occupational health and safety change, the certificate will be renewed after the registration information is changed; Where the above production changes, applicable local environment and occupational health and safety are changed, they can be evaluated according to the relevant evaluation provided by certified customers, and the certificate can be renewed. If necessary, they can be combined with on-site audit, and after the evaluation is passed, the change procedures can be handled, and the certification certificate can be renewed, and the published information can be updated in the corresponding system.

c) 以上变更，发生特殊情况时 TiCert.会根据具体的情况决定评定的方式。

For the above changes, in case of special circumstances, TiCert. will decide the evaluation method according to the specific situation.

6.2 认证扩大

certification expansion

由获证客户提出书面申请，提供与扩大认证范围相适应的申请资料，TiCert.审查并决定是否受理，受理后签订合同更改补充协议。TiCert.将安排专人进行文件审查，并进行现场审核，现场审核重点是审核扩大认证范围相关过程、活动和部门、生产现场，具体按认证程序进行。审核结束后，经 TiCert. 审定，批准后，扩大认证范围并更换认证证书，在相应系统内更新公布信息。

The certified customer shall submit a written application, provide application materials suitable for expanding the scope of certification, TiCert. Review and decide whether to accept it, and sign a supplementary agreement on contract modification after accepting it. TiCert. A special person will be arranged to review the documents and conduct on-site audit. The focus of on-site audit is to audit the relevant processes, activities, departments and production sites to expand the scope of certification, specifically according to the certification procedures. After the audit is completed, after being examined and approved by TiCert., the scope of certification will be expanded and the certification certificate will be replaced, and the published information will be updated in the corresponding system.

6.3 认证缩小

certification reduction

6.3.1 TiCert.在正常的监督/再认证审核时如发现获证客户的审核范围与认证证书不符、审核计划中规定的部分审核范围没有生产工作现场，审核组可缩小认证范围，并在审核报告中说明，审核结束后，经 TiCert.审定，批准后，缩小认证范围并更换认证证书，在相应系统内更新公布信息。

TiCert. In the normal supervision/re-certification audit, if it is found that the audit scope of the certified customer is inconsistent with the certification certificate, and some of the audit scope specified in the audit plan has no production work site, the audit team can narrow the certification scope, and explain in the audit report that after the audit is completed, the certification scope will be narrowed and the certification certificate will be replaced, and the information will be updated and published in the corresponding system.

6.3.2 TiCert.通过非例行监督审核或通过相关社会信息发现获证客户的部分认证范围不能满足法律、法规或标准要求时，经 TiCert.核实、审定，批准后，缩小认证范围并更换认证证书，在相应系统内更新公布信息。

TiCert. If it is found through non-routine supervision and audit or relevant social information that part of the certification scope of the certified customer cannot meet the requirements of laws, regulations or standards, after verification, examination and approval by TiCert, the certification scope will be reduced and the certification certificate will be replaced, and the information will be updated and published in the corresponding system.

6.3.3 获证客户欲缩小认证范围时，应及时向 TiCert.提交书面报告，说明缩小范围的原因，TiCert.接到获证客户报告后，经 TiCert.审定，批准，缩小认证范围并更换认证证书，在相应系统内更新公布信息。

When a certified customer wants to narrow the scope of certification, he should submit a written report to TiCert. Explain the reasons for narrowing the scope. After receiving the report from the certified customer, TiCert. examines and approves it, narrows the scope of certification and replaces the certification certificate, and updates the published information in the corresponding system.

7 当为调查投诉、对变更做出回应或对暂停的受审核方进行追踪时，TiCert.可能安排较短时间通知受审核方的审核

When investigating complaints, responding to changes or tracking the suspended auditee, TiCert. may arrange a short time to inform the auditee of the audit.

8 认证要求的变更，包括认证标准的换版

changes in certification requirements, including the revision of certification standards.

当认证要求发生变更时，TiCert.提前通知获证方和申请方以便获证客户在规定的时间内按新要求

调整管理体系、产品认证涉及的变更和采取措施，以保持认证资格。对于不能保持资格的，给予暂停或注销；对于组织提出不再保持认证资格的给予注销。

When the certification requirements change, TiCert. shall notify the licensee and the applicant in advance so that the licensee can adjust the management system, the changes involved in product certification and take measures according to the new requirements within the specified time to maintain the certification qualification. For those who cannot maintain their qualifications, they shall be suspended or cancelled; Cancellation is given to organizations that no longer maintain certification qualifications.

9 认证证书的保持

Maintenance of authentication certificate

9.1 获证客户需要通过定期的监督审核保持认证证书的有效性；

Certified customers need to maintain the validity of the certification certificate through regular supervision and audit;

9.2 获证客户监督审核通过并缴齐相关费用后，由 TiCert.向获证客户发出“监督审核结论通知书”。

After the certified customer has passed the supervision and audit and paid all relevant fees, TiCert. will issue a "Notice of Supervision and Audit Conclusion" to the certified customer.

10 认证证书的暂停

suspension of certification certificate

凡有下列情况之一者，TiCert.将暂停获证客户使用认证证书和标志的资格：

In any of the following circumstances, TiCert. will suspend the qualification of certified customers to use certification certificates and marks:

a) 获证客户管理体系持续或严重地不满足认证要求，包括对管理体系有效性的要求；

The certified customer management system continuously or seriously fails to meet the certification requirements, including the requirements for the effectiveness of the management system;

b) 获证客户持有的与认证有关的行政许可证明、资质证书、强制性认证证书等过期失效，重新提交的申请已被受理但尚未换证；

The administrative license certificate, qualification certificate and compulsory certification certificate related to certification held by the certified customer have expired, and the re-submitted application has been accepted but has not been renewed;

c) 获证客户不承担或不履行认证合同约定的责任和义务；

The certified customer does not undertake or perform the responsibilities and obligations stipulated in the certification contract;

d) 获证客户被有关执法监管部门责令停业整顿；

The certified customer is ordered by the relevant law enforcement and supervision department to suspend business for rectification;

e) 组织发生重大产品质量事故、环境事故、职业健康安全事故的，出现事故造成重大影响的；

Organizing the occurrence of major product quality accidents, environmental accidents and occupational health and safety accidents, which have a significant impact;

f) 未能正确使用认证证书和标志的，经指出后未予以纠正的；

Failing to use the certification certificate and logo correctly, and failing to correct it after being pointed out;

g) 获证客户未能按合同规定金额支付认证费用，且经指出后未予以纠正的；

The certified customer fails to pay the certification fee according to the amount stipulated in the contract and fails to correct it after being pointed out;

h) 出现顾客对产品的重大投诉未能妥善处理并造成用户严重不满；

Major customer complaints about products are not properly handled, resulting in serious user dissatisfaction;

i) 出现国家、地方、行业对产品质量、环境管理、职业健康安全等监督抽查不合格；

National, local and industrial supervision and spot checks on product quality, environmental management and occupational health and safety are unqualified;

j) 获证客户在监督、再认证审核后，对发现的不符合不按期提交纠正措施；

After supervision and re-certification, the certified customer submits corrective measures on time for the nonconformities found;

k) 未能在规定的时间间隔内完成监督/再认证审核的；

Failing to complete the supervision/recertification audit within the specified time interval;

l) 获证组织不接受或不配合认证认可监督管理部门的监督管理；

The certified organization does not accept or cooperate with the supervision and management of the certification and accreditation supervision and management department;

m) 获证客户未按要求对信息进行通报;

The certified customer fails to report the information as required;

n) 企业质量保证能力因变化不能达到认证要求的或产品性能下降不能达到标准及其补充技术条件要求的;

The enterprise's quality assurance ability fails to meet the certification requirements due to changes or the product performance declines and fails to meet the requirements of standards and their supplementary technical conditions;

o) 获证客户与认证机构双方同意暂停认证资格;

Both the certified customer and the certification institution agree to suspend the certification qualification;

p) 其他 (如发生投诉经调查后属获证客户应负责任的等)。

Others (such as complaints that the certified customer should be responsible for after investigation).

11 认证证书的恢复

Recovery of certification certificate

机构将指定具备能力的一人或多人向客户说明和沟通, 为结束暂停和恢复认证, 根据认证方案所需采取的措施及认证方案要求的任何其他措施。这类说明和沟通不应影响公正性。

The organization will designate one or more competent persons to explain and communicate with the customers, the measures required according to the certification scheme and any other measures required by the certification scheme in order to end the suspension and resumption of certification. Such explanations and communication should not affect impartiality.

当组织采取纠正和纠正措施后, 经验证符合要求后, 给予恢复注册资格, 恢复认证证书和认证标志的使用。对纠正/纠正措施的验证可以提交相关证据进行文件审核的方式, 也可以进行现场专项审核的方式进行。为处理暂停所需要的或认证方案要求的任何评价、复核或决定均应按照相应评价程序进行。

When the organization takes corrective and corrective measures and meets the

requirements after verification, it will be given the right to resume registration and resume the use of certification certificates and certification marks. The verification of corrective/corrective measures can be carried out by submitting relevant evidence for document review or special on-site audit. Any evaluation, review or decision required to deal with the suspension or required by the certification scheme shall be conducted in accordance with the corresponding evaluation procedures.

12 认证证书的注销

Cancellation of certification certificate

凡出现下列情况之一时，TiCert.应注销证书持有者使用认证证书和标志的资格，收回认证证书：

In any of the following circumstances, TiCert. shall cancel the certificate holder's qualification to use the certification certificate and logo and withdraw the certification certificate:

- a) 由于认证标准或认证规则发生变更，认证合格组织不愿或不能确保符合新的要求；

Due to the change of certification standards or certification rules, the certification qualified organization is unwilling or unable to ensure compliance with the new requirements;

- b) 获证客户在认证证书有效期满前未向 TiCert.提出再认证申请的；

the certified customer fails to apply for re-certification to TiCert before the expiration of the certification certificate;

- c) 获证客户正式提出注销认证的；

The certified customer formally proposes to cancel the certification;

- d) 获证在暂停期满时因不可抗力等原因不能完成纠正措施，并同意注销的；

It is proved that the corrective measures cannot be completed due to force majeure and other reasons at the expiration of the suspension period, and it is agreed to cancel;

- e) 获证客户倒闭、破产或被兼并；

The certified customer closes down, goes bankrupt or is merged;

- f) 获证客户再认证取得新证书后，注销原证书。

After the certified customer re-certifies and obtains a new certificate, the original certificate will be cancelled.

13 认证证书的撤销

revocation of certification certificate

有下列情况之一者，TiCert.将撤销获证客户使用认证证书和标志的资格：

In any of the following circumstances, TiCert. will revoke the qualification of the certified customer to use the certification certificate and logo:

- a) 获证组织被注销或撤销法律地位证明文件的；

The certified organization is cancelled or its legal status certificate is revoked;

- b) 组织在被暂停使用认证证书后，未按规定要求在规定期限内，采取适当的纠正措施解决存在的问题或完成整改措施，即暂停认证证书的期限已满但导致暂停的问题未得到解决或纠正（包括持有的与认证范围有关的行政许可证明、资质证书、强制性认证证书等已经过期失效但申请未获批准）；

The organization fails to take appropriate corrective measures to solve the existing problems or complete rectification measures within the specified time limit according to the specified requirements after being suspended from using the certification certificate, that is, the time limit for suspending the certification certificate has expired but the problems that caused the suspension have not been solved or corrected (including the administrative license certificate, qualification certificate and compulsory certification certificate related to the certification scope that have expired but the application has not been approved);

- c) 监督审核时发现获证客户管理体系多项严重不符合规定要求，且在短期内无法有效纠正的；

During the supervision and audit, it is found that the certified customer management system seriously fails to meet the specified requirements and cannot be effectively corrected in a short time;

- d) 不按相关规定正确引用和宣传获得的认证信息，造成严重影响或后果，或者 TiCert.已要求其纠正但超过 2 个月仍未纠正的；

Failing to correctly quote and publicize the obtained certification information according to relevant regulations, resulting in serious impact or consequences, or TiCert has asked it to correct it, but it has not been corrected for more than 2 months;

- e) 获证客户出现重大的食品安全事故、产品和服务等质量、环境、安全事故，经执法监管部门确认是获证组织违规造成的；

Major food safety accidents, quality, environment and safety accidents of products and services of the certified customers are confirmed by law enforcement and supervision departments to be caused by the violation of regulations of the certified organization;

f) 获证客户有其他严重违反法律法规行为的;

The certified customer has other serious violations of laws and regulations;

g) 获证客户没有运行管理体系或者已不具备运行条件的;

The certified customer has no operation management system or has no operation conditions;

h) 因产品/服务质量、环境、职业健康安全造成严重后果或重大社会影响的;

Serious consequences or significant social impacts are caused by product/service quality, environment and occupational health and safety;

i) 发生 TiCert.与获证客户之间合同/协议中特别规定的其他构成撤销认证证书和标志使用资格的有关情况;

other relevant circumstances that constitute the disqualification of the certification certificate and logo as specified in the contract/agreement between TiCert. and the certified customer occur;

j) 获证客户虚报、瞒报获证所需信息;

The certified customer falsely reports or conceals the information required for obtaining the certificate;

k) 获证客户申请撤销认证证书;

The certified customer applies for revocation of the certification certificate;

l) 获证客户被列入严重违法失信名单

The certified customer is listed in the list of serious violations of law and dishonesty.

m) 获证客户拒绝配合认证监管部门实施的监督检查或认证机构对其实施监督, 或者对有关事项的询问和调查提供了虚假材料或信息;

The certified customer refuses to cooperate with the supervision and inspection carried out by the certification supervision department or the certification institution to supervise it, or provides false materials or information for the inquiry and investigation of relevant matters;

n) 获证客户拒绝接受国家产品质量监督抽查;

The certified customer refuses to accept the national product quality supervision and spot check;

o) 获证客户不再生产认证范围覆盖内所有产品;

Certified customers no longer produce all products covered by the certification scope;

p) 获证客户对相关方重大投诉未能采取有效处理措施等等。

The certified customer fails to take effective measures to deal with the major complaints of relevant parties, etc.

14 认证证书失效

the certification certificate is invalid.

当发生下列情况时认证证书将自动失效:

The certification certificate will automatically become invalid when the following situations occur:

a) 获证客户的认证证书自然到期时;

When the certification certificate of the certified customer naturally expires;

b) 获证客户通过再认证审核, 并取得新的认证证书后, 旧认证证书将自动失效;

After the certified customer passes the re-certification audit and obtains a new certification, the old certification will automatically become invalid;

c) 获证客户通过标准转换审核, 并取得新的认证证书后, 旧认证证书将自动失效。

After the certified customer passes the standard conversion audit and obtains a new certificate, the old certificate will automatically become invalid.

15 获证客户认证证书发生变更扩大或缩小范围、被暂停、撤销或注销, 相关信息将报国家及地方有关监管部门予以公布并在 TiCert.外网上予以公布, 获证客户应将认证证书交回 TiCert.并停止使用该证书及认证标志宣传

If the certification certificate of the certified customer is changed, expanded or narrowed, suspended, revoked or cancelled, the relevant information will be reported to the relevant national and local regulatory authorities and published on the extranet of TiCert. The certified customer should return the certification certificate to TiCert and stop using the certificate and certification mark for publicity.